

2026 Convention Highlights



Monday

Antoinette Kennedy

10:15 am– 11:15 am: **Dover Air Force Base**



Tuesday

Andy Masters

10:30 am - 12:00 pm: **Re-Imagining Your Positive Work Culture to Improve Retention and Service Levels**

Wednesday



Donald Strickland

10:30 am- 12:30 am: **When Words Matter: Using Consumer Language Insights to Strengthen Arrangements, Build Trust**



Thursday

Crystal Weaver

9:15 - 10:15 : **Maryland Department of Health Death Certificate Process Questions/Answers**



Chad Adams

10:30 - 11:30 : **PreNeed Law**